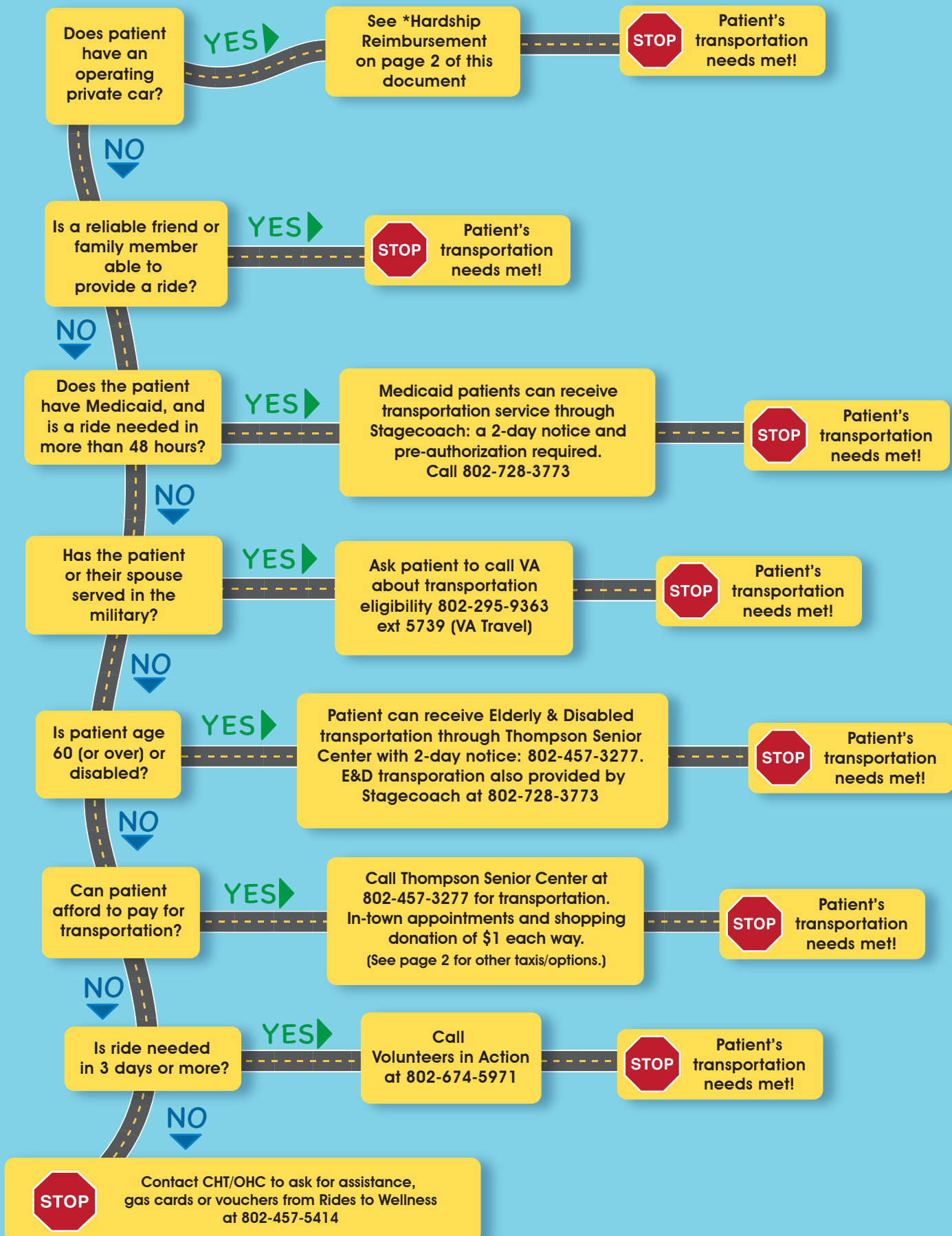


"Rides to Wellness" Roadmap

Ottawaquechee Health Center



Other Useful Information

Hardship Reimbursement

Hardship Reimbursement may be obtained for Medicaid clients who have a vehicle in the household. Stagecoach will need a copy of the drivers license, registration and car insurance in order to qualify. Call them to set up this service or for E&D hardship assistance at 802-728-3773.

Non-operable Vehicle

If a Medicaid client has a vehicle that is not mechanically operable they need to obtain a letter from a licensed mechanic on their letterhead stating what is wrong with the vehicle. A Motor Vehicle Exception Form must be filed along with the letter from their mechanic and sent to Medicaid for approval. Call Stagecoach at 802-728-3773 to obtain a form.

Visual Impairment

If a person has a visual impairment the Vermont Association for the Blind and Visually Impaired may be able to provide transportation to medical appointment, social services and shopping. Call for information: 877-350-8840

Veterans

Combat Veterans can receive transportation from VA contact:
Eugene Hitchcock, VA Outreach Specialist (802) 881-6232

Additional riders with patients: CHT needs to submit a letter from a provider to Medicaid supporting medical necessity for an additional rider (e.g., patient is unable to comprehend, is physically unable to get to the appointment, in and out of the office without the support of this additional rider.) Medicaid is unable to provide rides for children of patients.

Ambulance: Eligible **Medicaid** members brought to the Emergency Department by ambulance after hours qualify for rides home. **Southern Windsor County residents call 802-886-8538.**

Compliments, complaints and special needs can be shared by calling Stagecoach at 802-728-3773.

Other Useful Phone Numbers

Taxis and Transportation Providers

GMAC Taxi (Windsor) 802-738-9952
Big Yellow Taxi (White River Junction) 802-281-8294 or 603-643-8294
Days in Town Taxi (Springfield) 802-885-6990
L&M Family Services (Springfield) 802-885-4141
Door to Door Driving Services (Plainfield) 603-996-1522
Best Taxi (Claremont) 603-543-7139
Flying Aces Taxi (Claremont) 603-558-3116
D.A.S.H. Transportation (Lebanon) 844-468-3274

Social Service Agencies

Windsor County Support and Services at Home (SASH) 802-254-6071
Senior Solutions
800-642-5119 or 866-673-8376
American Cancer Society
802-872-6300
Thompson Senior Center (Woodstock)
802-457-3277